

\*We guarantee a second opinion upon request.

\*We are committed to encouraging open communication to ensure the highest quality plans examination, inspection and code interpretation.

\*We recognize that building regulations and construction plans are becoming more complex.

When you disagree with the results of an inspection or want an issue clarified, please let us know.

We want to ensure you understand the code provisions.

## **Inspections**

Ask for a second opinion on the spot, or call us at 455-8040 and ask to talk with an Inspections supervisor.

By the end of the next business day, an Inspections supervisor or other technical staff will go to the site of the inspection to provide a second opinion.

We will cite the building code that applies and explain the applicable section of the code to you.

## **Plans Examination**

At our public counter, ask to speak with a Plans Examination supervisor if you disagree with a code interpretation. You will receive a second opinion on the spot!

If you disagree with an item in a plan review correction letter, complete our "Request for Code Interpretation" form, located on the Forms page on our Web site. You will receive a written response within 3 business days



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